Quality Assurance Policy

Iconis Learning are committed to the provision of a well-planned, risk managed approach to the delivery of its core business processes, from programme design to recruitment of Associates to delivery of training, assessment, evaluation and certification. This Quality Management Policy sets out this process, providing a clear monitoring system which can be evaluated for feedback.

Appointment of Occupationally Qualified Staff

The delivery team appointed to each programme, will be responsible for the design and indicative content of each programme. They will ensure that the content supports the Learner's ability to achieve learning outcomes. Suitability to this role is in line with Iconis Learning Recruitment and Selection Policy. Records of Curriculum vitae and Continuous Professional Development are retained and kept updated.

All new team members to Iconis Learning will receive a formal induction, including overview of all policies.

Programme Director

As part of our own quality review practices, our core team, led by your Programme Director who will be responsible for:

- Planning and monitoring quality management activities

- Managing communication between associates, clients, learners and associates

- Conducting regular reviews of modules, cohorts and programmes to ensure that we share and apply best practice

We would also welcome the opportunity to review each cohort on completion with you to gather feedback, to ensure that the learnings from each cohort are applied to future cohorts

ICONIS LEARNING